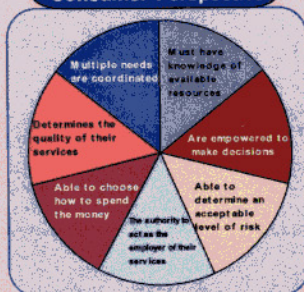


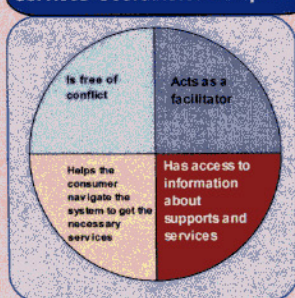
## Participants' Feedback. . . What Consumer-Directed Services Should Look Like

Participants were asked how consumer-directed services should be implemented in their community. Here is how they view the "ideal" system working from the perspectives of the consumer, services coordinator, and service provider.

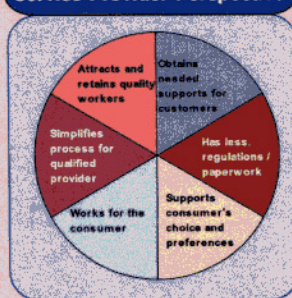
### Consumer Perspective



### Services Coordinator Perspective



### Service Provider Perspective

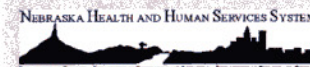


## Next Steps

- Identify projects that can be modeled as potential "Pilot Sites" to demonstrate consumer-directed principles.
- Develop training for services coordinators and consumers on the philosophy of consumer-directed services.
- Improve statewide Information and Referral capacity.
- Identify rules and regulations to review for consumer directed principles.



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## 2002 Report on the Town Hall Meetings: What Did We Learn?

As part of the *Real Choice for Nebraskans* grant, the Nebraska Department of Health & Human Services (HHS) sponsored a series of eight town hall meetings across Nebraska. The purpose of these meetings was to share information about the Real Choice for Nebraskans grant to consumers, services coordinators, families, service providers, and interested agencies and to ask for their input on how to make the *Real Choice for Nebraskans* grant a success.

The *Real Choice for Nebraskans* project will use this information to support its efforts to explore improvements to Nebraska's long-term care service delivery system. This grant is reviewing programs that serve the aging population and children and adults with developmental disabilities, physical disabilities, behavioral health needs, and medically-complex conditions.

We thank all of the community participants who attended the town hall meetings. Your input was invaluable. We hope you will take the time to review this report and continue to provide us with your feedback.

Please visit the *Real Choice for Nebraskans* website at [www.hhs.state.ne.us/ags/realchoice/index.htm](http://www.hhs.state.ne.us/ags/realchoice/index.htm) for ongoing updates on the project.

Thank you for your interest in this important effort to support consumer-directed services.

Sincerely,

Ron Ross, Director  
Nebraska Department of Health and Human Services

## Direction: A Poem of Self-Determination

A place to go, somewhere to be  
I choose the way that's right for me.  
Others help, their hands are good,  
But they can't help more than they should.  
If others say who I should be,  
Then where is my identity?  
God teaches me each step to take,  
Don't block my path, my life's at stake.

By Tim Kolb